

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:1598
ANSWERED ON:06.03.2013
DIVERSION OF AI FLIGHTS
Ponnam Shri Prabhakar

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether various incidents of Air India flights getting diverted to different locations have happened thereby causing inconvenience to passengers;
- (b) if so, the details thereof during each of the last three years and the current year along with the reasons therefor, incident wise;
- (c) the loss estimated so far due to such diversions during the above period;
- (d) whether the Government has made it mandatory for airlines to inform the passengers in case of diversion of flights;
- (e) if so, the details thereof and if not, whether adequate compensation is paid to passengers along with the norms set in this regard; and
- (f) the other corrective steps taken by the Government in this regard?

Answer

Minister of State in the Ministry of CIVIL AVIATION (SHRI K. C. VENUGOPAL)

- (a) to (c): The information is being collected.
- (d) to (f): No, Madam, no such guideline / direction exists.