

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:160
ANSWERED ON:22.02.2013
SHORTAGE OF OPD IN HOSPITALS
Annayyagari Shri Sai Prathap

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether it is true that there is shortage of Out Patient Department (OPD) counters in the hospitals due to which Central Government Health Scheme (CGHS) beneficiaries are facing many problems for getting their registration;
- (b) if so, the details thereof; and
- (c) the remedial measures being taken by the Government in this regard?

Answer

MINISTER OF HEALTH AND FAMILY WELFARE (SHRI GHULAM NABI AZAD)

(a) to (c) In so far as three Central Government Hospitals viz. Safdarjung Hospital, Dr. RML Hospital and Lady Hardinge Medical College and associated hospitals are concerned, there is no shortage of OPD counters. There are sufficient computerized OPD counters functioning in these hospitals from 8 A.M. to 11 A.M. and patients are seen up to 1 P.M. There are also separate registration counters for Central Government Health Scheme (CGHS) beneficiaries in Safdarjung Hospital and Dr. RML Hospital and adequate number of registration counters are in position in these hospitals to take care of registration of CGHS beneficiaries.