

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

STARRED QUESTION NO:85
ANSWERED ON:09.07.2009
DELIVERY OF PARCELS
Singh Shri Radha Mohan

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have set up any norms/time limit for the delivery of the parcels booked through parcel godowns at Railway Stations;
- (b) if so, the details thereof;
- (c) whether these norms are not being complied with by the Railways;
- (d) if so, the number of complaints received by each Railway Division for non-loading or delay in delivery of parcels; and
- (e) the action taken by the Railways against delinquent officials ?

Answer

MINISTER OF RAILWAYS (KUMARI MAMATA BANERJEE)

- (a) to (e) A Statement is laid on the Table of the Sabha.