

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:6860
ANSWERED ON:08.05.2013
POOR INTERNET SERVICES OF BSNL AND MTNL
Singh Shri Rakesh;Singh Dr. Sanjay

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether there is any difference in speed of internet in 3G and 4G of Wireless Telephone Technology and the consumers are not being provided stipulated speed by the service providers;
- (b) if so, the reasons therefor and the action taken by the Government in this regard;
- (c) whether the BSNL and MTNL have received complaints regarding slow speed and irregular connections of internet broadband services in many telecom-circles and States;
- (d) if so, the details thereof and the number of complaints received in this regard from various States including Uttar Pradesh during the last three years and the current year;
- (e) whether the fall in subscription/ growth rate of these PSUs correspond to a corresponding increase in the subscription of private service operators; and
- (f) if so, the details thereof during the last three years and the current year and the action taken/being taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI MILIND DEORA)

- (a) to (f) Madam, the information is being collected & will be laid on the Table of the House.