

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:6787
ANSWERED ON:08.05.2013
INSTANT MONEY ORDER SERVICES
Semmalai Shri S.

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the details of Instant Money Order IMO service offered in post offices across the country, State/UT-wise;
- (b) whether the IMO service has not been as popular as Electronic Money Order service;
- (c) if so, the details thereof; and
- (d) the measures proposed to be taken by the Government to popularise the IMO service?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. (SMT.) KILLI KRUPARANI)

(a) The information may be seen in the Annexure

(b) & (c) Both the services are not comparable. Electronic Money Order Service (eMO) is a door delivery system for amounts up to Rs 5000/- only, where as iMO is window delivery system for amounts ranging from Rs 1000/- (Minimum) to Rs 50000/-(Maximum) . It is the customer's choice to avail of any one of these services as per his requirements.

(d) Department has taken the following steps to popularize the iMO service

Reduced the tariff with effect from 22.12.2012

The service was started initially at Head Post Offices only. It is being extended to Sub Post offices also with internet connectivity.

Wide publicity was given through electronic and print media

Brief on Instant Money Order (iMO) service:

Instant Money Order (iMO) is an online domestic money transmission service intended for a market clientele requiring instant money remittance. This service enables the customer to receive money in minutes from any of the post offices providing iMO service. The service was introduced on 20th January 2006. Under this service, a person can send amount from Rs. 1000/- up to Rs. 50,000/- in one transaction. Money will be disbursed to the payee at any of the iMO Post Offices in India other than the office of booking on presentation of 16 digit iMO number and photo identity proof. Tariff of iMO service has recently been reduced to attract more customers.

Latest Tariff is given below:-

Remittance Amount	Tariff
1000-10000	100
10001-30000	110
30001-50000	120

Number of Post offices offering iMO service across the country: state/UT wise

Sl.No	Name of the State/Union Territory	Number of post offices offering iMO service
01	Andhra Pradesh	1535
02	Assam	488
03	Bihar	308
04	Chhattisgarh	252
05	Delhi	242
06	Goa	44
07	Gujarat	988
08	Haryana	493

09	Himachal Pradesh	376	
10	Jammu & Kashmir	79	
11	Jharkhand	184	
12	Karnataka	1269	
13	Kerala	1067	
14	Madhya Pradesh	510	
15	Maharashtra	1273	
16	Orissa	525	
17	Punjab	440	
18	Rajasthan	845	
19	Tamilnadu	2492	
20	Uttarapradesh	1086	
21	Uttarakhanad	170	
22	West Bengal	210	
23	Arunachal Pradesh	16	
24	Chandigarh	36	
25	Dadranagar Haveli	02	
26	Diu Daman	05	
27	Lakshadweep	06	
28	Meghalaya	12	
29	Manipur	11	
30	Mizoram	12	
31	Nagaland	12	
32	Sikkim	01	
33	Andaman & Nicobar	06	
34	Pondicherry	28	
35	Pondicherry (Mahi)	01	
36	Tripura	32	
	Total	15056	