

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:5874

ANSWERED ON:02.05.2013

COMPUTERISED RESERVATION CENTRES

Barq Shri Shafiqur Rahman;Meghwal Shri Arjun Ram ;Singh Shri Ravneet

Will the Minister of RAILWAYS be pleased to state:

- (a) the current status of computerised rail reservation system in the Railways;
- (b) the details of railway stations/locations where computerised reservation counters are proposed to be set up during the current year, zone-wise;
- (c) the roadmap envisaged for expansion of computerized reservation network in the country by the Railways;
- (d) the number of such proposals received from Members of Parliament along with the number of proposals out of them given approval by the Railways during the last one year, State/UT-wise;
- (e) the status of implementation of sale of Passenger Reservation System (PRS) tickets through post offices which was announced in 2012; and
- (f) the reasons for the delay in its implementation and the steps that the Railways intend to take for its speedy implementation?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

(a) to (f) : A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (f) OF UNSTARRED QUESTION NO.5874 BY DR. SHAFIUR RAHMAN BARQ, SHRI RAVNET SINGH AND SHRI ARJUN MEGHWAL TO BE ANSWERED IN LOK SABHA ON 02.05.2013 REGARDING COMPUTERISED RESERVATION CENTRES.

(a): Computerized rail reservation system is presently working at approximately 3104 locations. On an average, 5.18 crore passengers are booked per month through the system, including tickets booked through internet.

(b): Sanctioning of locations for computerized rail reservation system is a continuous process. The locations are sanctioned as per policy at stations where reservation related workload is at least 100 transactions per day or at District Headquarters, important hill stations/tourist & pilgrimages centres/post offices on the basis of proposals received from Public/Public representatives and the Zonal Railways.

(c): Further expansion is planned as per policy stated above.

(d): A total of 139 proposals were received in the last one year from Members of Parliament. Of these, 51 locations have been sanctioned. State/UT-wise data is not maintained. However, zonal railway-wise data is as under:

Sl. No.	Railway	Number of locations
1	Central Railway	2
2	Eastern Railway	8
3	East Central Railway	6
4	East Coast Railway	1
5	Northern Railway	4
6	North Central Railway	4
7	North Eastern Railway	2
8	Northeast Frontier Railway	0
9	North Western Railway	3
10	Southern Railway	13
11	South Central Railway	0
12	South Eastern Railway	0
13	South East Central Railway	1
14	South Western Railway	3
15	Western Railway	4
16	West Central railway	0
	TOTAL (Indian Railway)	51

(e): PRS facility was sanctioned at 46 more post offices during the last one year. Out of these, 13 locations have been commissioned. The remaining locations will be commissioned after training of postal staff, site preparation in post offices, arranging of network connectivity through BSNL/Railtel etc. and provisioning of equipments. Such action is in progress.

(f): Delay has been caused since locations are finalized as per extant policy in consultation with Zonal Railways and postal authorities based on availability of space & staff in post offices and availability of network connectivity through BSNL/Railtel etc. Zonal Railways have been advised to take steps for speedy commissioning of sanctioned locations.