

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:2449  
ANSWERED ON:03.12.2009  
PUBLIC AMENITIES AT RAILWAY STATIONS IN JHARKHAND  
Pandey Shri Ravindra Kumar

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways have received representations from various sources for improvement of railway services particularly in respect of passengers amenities in Jharkhand;
- (b) if so, the total number of said representations disposed off during each of the last three years and the current year; and
- (c) the effective steps taken for quick disposal of representations and suggestions received to the Railways?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

(a) to (c): Representations are received from time to time regarding provision and upgradation of passenger amenities at stations including stations located in Jharkhand. Such representations are examined by the Railway Administration and suitable action taken wherever justified and feasible. At present 7 New Line, 1 Gauge Conversion and 8 Doubling projects are in progress in the State of Jharkhand. Statistics about representations received or disposed are not maintained.