

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:5018
ANSWERED ON:25.04.2013
BANDHS AND RAIL ROKO AGITATIONS
Chaudhary Shri Arvind Kumar;Choudhary Shri Nikhil Kumar;Putul Kumari Smt.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether number of passenger trains and goods trains were cancelled due to Bandhs/rail roko agitations during 2012-13;
- (b) if so, the details thereof and whether the Railways have assessed the resultant loss;
- (c) if so, the total amount of loss suffered by the Railways;
- (d) whether the loss caused due to cancellation of trains was higher during 2012-13 as compared to the period from 2009 to 2011;
- (e) if so, whether the passengers are compensated due to cancellation of trains; and
- (f) if so, the details thereof and the adequate steps taken by the Railways in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

- (a) 1421 number of passenger carrying trains cancelled during 2012-13 due to Bandhs/rail roko agitations. As goods trains do not run on time tabled paths, cancellation of goods trains does not arise.
- (b) to (d) The loss is not calculated train wise of passenger carrying trains.
- (e) & (f) In case of cancellation of trains and late running of trains by more than three hours full refund of fare is permitted to passengers holding reserved tickets without deducting any cancellation charge. Further, whenever the train journey is dislocated en-route due to bandhs/ rail roko, fare for travelled portion is retained and the balance amount of ticket fare is refunded as the fare for untraveled portion without levying any cancellation charges, at the station at which the journey has been terminated.