

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2334
ANSWERED ON:03.12.2009
RESERVATION CHART
Yadav Shri Om Prakash

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways are aware about the inconvenience faced by the waitlisted passengers holding e-tickets, in cases where the chart is prepared barely an hour before its actual departure;
- (b) if so, the reaction of the Railways thereto;
- (c) the reasons for the reservation charts of the trains originating/ passing through Uttar Pradesh, Bihar and Jharkhand being prepared barely an hour before its actual departure and is in clear violation to the existing criteria; and
- (d) the steps taken by the Railways to provide relief to the passengers in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) to (d): All efforts are made to print reservation charts well in advance for the convenience of all reserved passengers. However, at times, printing of reservation charts get delayed due to operational/technical reasons. Instructions have been issued to the zonal Railways to strictly ensure that reservation charts are printed sufficiently in advance of the departure of train.