

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:2330  
ANSWERED ON:03.12.2009  
NEW COACHES IN TRAINS  
Dhanaplan Shri K. P.

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways have any plan to introduce new coaches to trains running to Kerala from New Delhi; and
- (b) the measures taken by the Railways to check the quality of meals served in these trains running to Southern States of the country?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) Attachment of new coaches in trains for augmenting the load and on replacement account is an ongoing process subject to operational feasibility, commercial justifications and availability of coaching stock.

(a) Standards for the meals being served in Rajdhani/Shatabdi and Mail/ express trains have been laid down. Various measures such as inspection, monitoring, passenger satisfaction surveys, etc. through officers, Quality Control Professionals (QCPs) and independent professional agencies are undertaken to ensure quality and quantity of food items. Punitive action is also taken against defaulting licensees.