

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:697

ANSWERED ON:01.03.2013

FUNCTIONING OF THE GOVERNMENT HOSPITALS

Rajendran Shri C.

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the Government has conducted any survey to find out the functioning of the Government hospitals in the country;
- (b) if so, the details thereof; and
- (c) the steps taken by the Government to improve the functioning of the Government hospitals in the country?

Answer

THE MINISTER OF HEALTH AND FAMILY WELFARE (SHRI GHULAM NABI AZAD)

(a) to (c): Since Health is a State subject, no such information is maintained centrally. It is the responsibility of the State Governments to find out the status of functioning of the Government hospitals under their jurisdiction and take steps accordingly. However, the Central Government is assisting the State Government by way of implementing various schemes/programmes such as NRHM etc.

In so far as three Central Government Hospital in Delhi i.e. Safdarjung Hospital, Dr. RML Hospital and Lady Hardinge Medical College & associated Hospitals are concerned, a pilot Study was done to study the flow/ movement of patient and Nurses in Emergency Department in Dr. RML Hospital. Certain modifications and suggestions were suggested in the sitting arrangement of Nursing Staff and Doctors and the same have been implemented. A pilot study was also done in respect of Kalawati Saran Children Hospital and Smt. Sucheta Kripalani Hospital in 2010. The functioning of above said hospitals is monitored regularly. The Medical Superintendent of the respective hospitals take regular

rounds of various areas in the hospital. Regular inspection visits are also conducted by the officers of Directorate General of Health Services to ensure smooth functioning in these Hospitals. There is also Grievance Redressal Cells in these hospitals. Complaint boxes are put up at strategic points in these hospitals which are opened at regular intervals. Designated officer are also available in these Hospitals for on the spot redressal of urgent issues. The performances of these hospitals are also discussed in various review meetings.