

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3961

ANSWERED ON:21.03.2013

BATTERY OPERATED VEHICLES

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Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have permitted operation of battery operated vehicles at railway stations to carry handicapped and other sick passengers from platform in collaboration with various organisations;
- (b) if so, the details thereof;
- (c) the name of Railway stations where such vehicles are being operated along with the number of vehicles being provided in this regard;
- (d) whether suggestions have been received to increase the number of such vehicles and if so, the details thereof; and
- (e) whether any complaint has been received against operators of such vehicles and if so, the action being taken in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

(a) Yes, Madam.

(b) Operation of battery operated vehicles at railway stations has been permitted through the commercial publicity route to carry disabled, old and sick passengers free of cost.

(c) These vehicles have been introduced at the following stations. The number of vehicles at each station is indicated against the station name.

Mumbai CST-2, Mumbai Central -1, Nagpur-1, Pune-1, Solapur-1, Sealdah-1, Howrah-4, Visakhapatnam- 2, New Delhi-2, Delhi-1, Chennai Central-2, Chennai Egmore-1, Tiruchirapalli-1, Madurai-1, Salem -1, Secunderabad-2, Hyderabad-1, Vijayawada-1, Raipur-1, Durg-2, Bilaspur-1 Bengaluru-3, Yeshwantpur-2, Mysore-1, and Kota -1.

(d)&(e) Complaint cum suggestion books are available at stations. Whenever any suggestion/ complaint is received on battery operated vehicles, the same is examined and remedial action as found feasible is taken.