

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2795
ANSWERED ON:14.03.2013
SEPARATE TICKET COUNTERS FOR WOMEN
Yadav Shri Madhusudan

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways propose or have any proposal under consideration to set up separate ticket counters exclusively for women and physically challenged commuters;
- (b) if so, the details thereof and the time by which such counters will be set up;and
- (c) if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

(a) to (c) Separate reservation counters are earmarked for ladies, senior citizens, ex. Members of Parliament, Members of Legislative Assembly, physically handicapped, accredited journalists, freedom fighters, if the ticket demand per shift is not less than 120 tickets. In case, there is no justification for earmarking of exclusive counter for any of these categories of persons including ladies, one or two counters depending upon total demands are earmarked for dealing with the reservation requests of all these categories of persons.

Instructions are also there that at those reservation offices which have not been computerized and where separate counters are not in existence for ladies, female passengers should not be compelled to join the general queues and be attended to separately at the same counter as for general passengers.