

**GOVERNMENT OF INDIA  
HOME AFFAIRS  
LOK SABHA**

UNSTARRED QUESTION NO:1371

ANSWERED ON:05.03.2013

IMPLEMENTATION OF CCTNS

Gawali Patil Smt. Bhavana Pundlikrao ;Joshi Shri Pralhad Venkatesh;Majhi Shri Pradeep Kumar;Mithlesh Shri ;Patel Shri Kishanbhai Vestabhai;Ray Shri Rudramadhab ;Singla Shri Vijay Inder;Sukur Shri Jadhav Baliram

**Will the Minister of HOME AFFAIRS be pleased to state:**

- (a) the aims and objectives of the Crime and Criminal Tracking Network and Systems (CCTNS) project along with the funds allocated for the purpose so far, State-wise;
- (b) whether a citizen portal is also being envisaged under the said project;
- (c) if so, the details thereof;
- (d) whether the Government has any proposal to involve in this regard; and
- (e) if so, the details thereof along with steps taken by the Government for effective implementation of CCTNS in the country?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI R.P.N. SINGH)

(a) The aims and objectives of the CCTNS project are as follows:

Crime and Criminal Tracking Network & Systems (CCTNS) aims at creating a comprehensive and integrated system for enhancing the efficiency and effectiveness of policing at the Police Station level through adoption of principles of e-Governance, and creation of a nationwide networked infrastructure for evolution of IT-enabled state-of-the-art tracking system around "investigation of crime and detection of criminals" in the real time, which is a critical requirement in the context of the present day internal security scenario.

The objectives of the CCTNS Project are:

- i. Provide Enhanced Tools for Investigation, Crime Prevention, Law & Order Maintenance
- ii. Increase Operational Efficiency by reduction in manual processes
- iii. Create platforms at State and Central levels for sharing crime and criminal information
- iv. Improved service delivery to the public/ citizen/ stakeholders

Out of the total outlay of the project of Rs. 2000 crores, the status of funds allocated for the implementation of CCTNS project to the States/ UTs as on date is as follows:

S.No.	States	Total Funds Released (Rs.In lakhs) till date
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1	Andaman & Nicobar Islands	164.91
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2	Andhra Pradesh	3896.58
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3	Arunachal Pradesh	383.14
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4	Assam	1172.68
5	Bihar	2584.57
6	Chandigarh	162.66
7	Chhattisgarh	1297.35
8	Dadra and Nagar Haveli	151.32
9	Daman & Diu	146.37
10	Delhi	734.34
11	Goa	320.69
12	Gujarat	1575.33
13	Haryana	1074.51
14	Himachal Pradesh	698.46
15	Jammu & Kashmir	963.35
16	Jharkhand	2334.67
17	Karnataka	1587.51

18	Kerala	1621.59
19	Lakshadweep	206.09
20	Madhya Pradesh	2713.47
21	Maharashtra	2639.38
22	Manipur	578.13
23	Meghalaya	370.44
24	Mizoram	454.49
25	Nagaland	486.45
26	Odisha	1678.36
27	Puducherry	219.23
28	Punjab	864.16
29	Rajasthan	2046.47
30	Sikkim	224.82
31	Tamil Nadu	3999.68

32 Tripura 357.48

33 Uttar Pradesh 3119.09

34 Uttarakhand 455.2

35 West Bengal 1575.55

Total funds released 42858.52  
to States/UTs

(b) & (c) Yes. The Citizen Portal Service shall enable Citizens to register and track the progress of their General Service Petitions and Citizen Services online. The portal will:

- i. Allow user (citizens) to access Citizens' Services portal via the internet.
- ii. Allow users (citizens/petitioners) to search for their request on the basis of Service Request number or petitioner details.
- iii. Shall display petition/service request details and status on the screen based on the user search.
- iv. Shall allow users to save the status as a PDF file and/or print the status and
- v. Shall allow the users to provide comments and feedback on online services.

(d) to (e): Yes. The National Crime Records Bureau is the nodal project implementation agency for review, monitoring and coordination of the project under the overall guidance of Ministry of Home Affairs. There are other stakeholders which are instrumental for successful implementation of the project that includes BSNL (Networking Agency) which is a Public Sector Enterprise, wholly owned by Department of Telecom, Ministry of Communications & IT, Government of India, Central/ State Project Management Units, Software Development Agency and System Integrators at States/ UTs.