

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1589  
ANSWERED ON:06.03.2013  
SPEED POST CENTRES  
Ju Dev Shri Dilip Singh

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether Speed Post Centres are not adequate in various States including Chhattisgarh;
- (b) if so, the details thereof, State-wise and the reasons therefor;
- (c) whether there are shortage of staff in main Speed Post Centres of State capitals particularly Raipur in Chhattisgarh and complaints and suggestion books are also not available in these centres;
- (d) if so, the reasons therefor and the action taken by the Government in this regard, State-wise;
- (e) whether the Railways Mail Services office has not so far been established at Raipur railway station; and
- (f) if so, the reasons therefor and the remedial steps propose to take by the Government?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. (SMT.) KILLI KRUPARANI)

- (a) No, Madam. The number of Speed Post Centres in the country is adequate.
- (b) Question does not arise in view of (a) above.
- (c) No, Madam. The shortage of manpower resulting from promotion, retirement, death or leave is managed by redeployment of staff, redistribution and combinations of duties, engagement of Short Duty Staff and filling up of the vacant posts. Complaints and Suggestion Books/Boxes are available at Speed Post Centres having public interface.
- (d) Question does not arise in view of (c) above.
- (e) The Railway Mail Service (RMS) office at Raipur is functional at Raipur Railway Station.
- (f) Question does not arise in view of (e) above.