

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:606

ANSWERED ON:27.02.2013

COMPUTERISATION OF POST OFFICES

Naranbhai Shri Kachhadia;Rane Dr. Nilesh Narayan;Shukla Shri Balkrishna Khanderao Balu Shukla;Singh Shri Dushyant;Singh Shri Vijay Bahadur

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the details of post offices modernised and computerised so far, State-wise along with the post offices likely to be computerised during the current year, State and UT-wise;
- (b) the time by which all the post offices are likely to be modernised/computerized in the country;
- (c) whether the Government proposes to diversify the activities of post offices; and
- (d) if so, the details thereof and the steps taken by the Government to upgrade the post offices for such activities?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. (SMT.) KILLI KRUPARANI)

- (a) Madam, the details of modernized and computerised post offices are given in Annexure – A and B respectively.
- (b) The target for 12th Plan for modernization is 2500 post offices subject to availability of plan funds. All departmental post offices will be computerised by 31.3.2013. The government has also approved IT enablement of 1,30,000 post offices in rural areas.
- (c) & (d) Yes, Madam. The Government has approved IT enabling of all post offices including 1,30,000 in rural areas. Department of Posts has diversified into providing a number of services by leveraging the vast retail and delivery net-work. Under this service, the Department offers its retail network to business partners for retailing their services / products. Some of the services /collaborative arrangements are:
 - i) Acceptance of payment utility bills e.g. electricity, water, telephone;
 - ii) Acceptance of examination fees and sale of college admission forms;
 - iii) Booking of Railway Tickets;
 - iv) Sale of Gold Coins;
 - v) Verification of addresses;
 - vi) Enrollment of Aadhar;
 - vii) Mobile to Mobile Money Transfer;
 - viii) Western Union and Money Gram International Money Transfer;
 - ix) Collection of data for 1181 villages every month for 250 plus rural consumer items for the Rural Consumer Price Index;
 - x) Disbursement of MGNREGA payments; and
 - xi) Disbursement of Direct Benefit Transfer including Social Security. Benefits like old Age Pension, Disability Pension, Widows Pension, Indira Gandhi Matritva Yojana benefits.