

**GOVERNMENT OF INDIA  
PETROLEUM AND NATURAL GAS  
LOK SABHA**

UNSTARRED QUESTION NO:80

ANSWERED ON:22.02.2013

LPG CONNECTIONS

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**Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:**

- (a) the number of LPG consumers at present along with the number of connections estimated to be provided during the year 2013-14, company and State/UT-wise;
- (b) the total number of consumers who have submitted the Know Your Customer (KYC) form along with the total number of LPG connections disconnected so far due to non-submission of KYC form, company and State/UT-wise;
- (c) whether the Government has received any complaints regarding harassment of consumers in this regard by LPG distributors; and
- (d) if so, the details thereof along with the action taken by the Government against such distributors?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS (SMT PANABAANKA LAKSHMI)

- (a) The number of LPG consumers as on 01.01.2013 is at Annexure-I.

The total number of LPG connections released so far during the period from April, 2012 to January, 2013 is 90.97 Lakh.

- (b) The number of consumers who have submitted the Know Your Customer (KYC) form is at Annexure-II.

Public Sector Oil Marketing Companies (OMCs), namely, Indian Oil Corporation Limited (IOC), Bharat Petroleum Corporation Limited (BPCL) and Hindustan Petroleum Corporation Limited (HPCL) have reported that they have not Suo moto disconnected any connections so far due to non submission of KYC form.

- (c) & (d) Procedural difficulties as and when faced by the customers are addressed on priority. No complaints of harassment have been established during KYC drive. Constant efforts are also being made to communicate various provisions to the public at large, through web site, press release, advertisements etc.