

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2007
ANSWERED ON:05.12.2012
AUTOMATED MAIL SORTING CENTRE
Guddu Shri Premchandra;Singh Rajkumari Ratna

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the details of Automated Mail Processing Centres opened in the country, State-wise;
- (b) the number of such centres proposed to be open in the country, State-wise and location-wise including Madhya Pradesh;
- (c) whether there has been inordinate delay in delivery of mail due to the mail sorting centres being at distant locations in many districts of various States including Uttar Pradesh; and
- (d) if so, the details thereof and the action taken by the Government to shift such centre at central places?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI MILIND DEORA)

- (a) Four Automated Mail Processing Centres (AMPCs) have been opened in the country till date. Their location, state-wise, are at Mumbai (Maharashtra), Chennai (Tamil Nadu), Delhi (Delhi) & Kolkata (West Bengal).
- (b) Subject to availability of funds and approval of the competent authority two more new AMPCs are proposed to be opened in the XIth Plan at Hyderabad & Bangalore. There is no proposal to open an AMPC in Madhya Pradesh.
- (c) No Madam. There has been no inordinate delay. The quality of service is monitored closely and measures for improvement in delivery are taken whenever needed.
- (d) In view of (c) above, the question does not arise.