

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3330

ANSWERED ON:13.12.2012

PCO BOOTHS

Bhadana Shri Avtar Singh;Maadam Shri Vikrambhai Arjanbhai

Will the Minister of RAILWAYS be pleased to state:

- (a) the number of PCO booths inside railway stations;
- (b) the number of PCO booths allotted to disabled persons;
- (c) whether the Railways have revised its policy for allotment of PCO booths including disabled persons;
- (d) if so, the number of PCO booths that have stopped operating since the revision of said policy;
- (e) whether the Railways shall take any proactive steps to help the disabled persons to set up PCO booths at railway stations; and
- (f) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

- (a): 824 PCO booths are available at stations over Indian Railways.
- (b): 341 PCO booths have been allotted to the physically handicapped.
- (c): No revision has been made in STD/ISD/PCO booths policy since 2004.
- (d): Does not arise.
- (e) and (f): A quota of 25% has been prescribed for disabled persons in allotment of STD/ISD/PCO booths at stations over Indian Railways.