

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:1182  
ANSWERED ON:26.11.2009  
COMPUTERIZED RAILWAY RESERVATION CENTRE  
Rane Dr. Nilesh Narayan;Singh Dr. Raghuvansh Prasad

**Will the Minister of RAILWAYS be pleased to state:**

- (a) the criteria for opening of computerized Railway Reservation Centre;
- (b) the details of the representations received from various sources for opening of computerized Railway Reservation Centres during each of the last three years and the current year, State-wise;
- (c) the reaction of the Railways thereto, and
- (d) the names of such stations which have been provided with Computerised Reservation Centre during each of last three years and the current year,State-wise?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(SHRI K. H. MUNIYAPPA)

(a): As per existing policy, computerized reservation facilities are generally provided at locations where the assessed potential is about 100 transactions per day. At places where assessed potential is less than 100 transactions per day, this facility is provided along with the Unreserved Ticketing System. Computer Reservation System is also provided at selected post offices.

(b): 852 representations were received during the last three years for opening computerized reservation centres.

Year Request Received

2006-07 54

2007-08 259

2008-09 213

2009-10 326

(c): Sanction has been given for opening of computerized reservation office at 485 locations.

(d) A statement is attached.