

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

STARRED QUESTION NO:5
ANSWERED ON:02.07.2009
QUALITY OF FOOD SERVED IN TRAINS
M.Thambidurai Dr. ;Reddy Shri Magunta Srinivasulu

Will the Minister of RAILWAYS be pleased to state:

- (a) whether complaints have been received about deterioration in the quality of food served in trains including those in Shatabdi and Rajdhani Express during the last few years;
- (b) if so, the details thereof; and
- (c) the steps taken by the Railways to improve the quality of food being served in trains ?

Answer

MINISTER OF RAILWAYS(KUMARI MAMATA BANERJEE)

(a) to (c) : A Statement is laid on the Table of the Sabha.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF STARRED QUESTION NO.5 BY DR. M. THAMBIDURAI AND SHRI MAGUNTA SREENIVASULU REDDY TO BE ANSWERED IN LOK SABHA ON 02.07.2009 REGARDING QUALITY OF FOOD SERVED IN TRAINS.

(a) to (c) : Complaints have been received regarding quality of food served on trains. Railway considers supply of good quality food as an important passenger amenity area. The matter is under critical review and a comprehensive action plan is under preparation.