GOVERNMENT OF INDIA TOURISM LOK SABHA

UNSTARRED QUESTION NO:2371 ANSWERED ON:07.12.2012 PRIVATE TRAVEL AGENTS Gandhi Smt. Maneka Sanjay

Will the Minister of TOURISM be pleased to state:

- (a) whether the Government has any data of the private travel agents operating in the country;
- (b) if so, the details thereof, State/UT-wise;
- (c) whether the Government has any control over their activities; and
- (d) if so, the details thereof?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF TOURISM (INDEPENDENT CHARGE) (DR. K. CHIRANJEEVI)

- (a) & (b): Yes, Madam. At present, there are 286 travel agencies approved by Ministry of Tourism in the country. The details in this regard, State/UT-wise are at annexure.
- (c) & (d): The approval of travel agents by Ministry of Tourism is a voluntary scheme. However, on receipt of complaints/shortcomings in services of any Travel agency, appropriate action is initiated by Ministry of Tourism. Further, the service providers approved by Ministry of Tourism, Government of India are required to sign a pledge of commitment to adhere to the tenets of the 'Code of Conduct for Safe & Honourable Tourism'.