

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:1938
ANSWERED ON:05.12.2012
NEW CMS BY AIR INDIA
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Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether Air India has introduced new Crew Management System (CMS);
- (b) if so, the salient features of the said System;and
- (c) the extent to which the new System will help to rule out scope of subjectivity and favouritism in the deployment and management of staff?

Answer

Minister of State in the Ministry of CIVIL AVIATION (SHRI K. C. VENUGOPAL)

(a) and (b): Yes, Madam. Air India has initiated the launch of the Computerized Management System(CMS) for Cabin Crew deployed on both Wide Body and Narrow Body aircrafts. The Salient features of the said system are as follows:-

- i) The CMS has Cabin Crew web Portal wherein the Cabin Crew are able to see the programme on ARMS on a daily basis.
- ii) Personal details of Cabin Crew can be accessed by crew and changes can be made by them, which will be verified by the nominated Crew Web Portal Administrators.
- iii) Roster was uploaded in ARMS for Mumbai Based Cabin Crew to facilitate smooth continuation for the planned roster of December.

(c): This system will reduce the scope of subjectivity and favouritism as it will be a more transparent method of Crew Management System.