

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3214
ANSWERED ON:12.12.2012
QUALITY OF TELECOM SERVICES
Rama Devi Smt.

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the present number of telephone facility on wireless basis being provided in Bihar;
- (b) the mobile density of Bihar in percentage term in comparison to whole country; and
- (c) the steps taken by the Government to improve the quality of telephone services in Bihar?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI MILIND DEORA)

(a) The number of wireless telephone connections in Bihar service area (which includes Jharkhand) were 61.41 million, as on 31.10.2012.

(b) At the end of October 2012, the mobile tele-density of Bihar service area was 46.51% as compared to country's mobile tele-density of 74.22%.

(c) Telecom Regulatory Authority of India (TRAI) monitors the quality of telephone services, against the notified quality of service standards, through quarterly 'Performance Monitoring Reports'. TRAI closely monitors the performance of operators to ensure that these parameters are complied by Service Providers.