

**GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA**

STARRED QUESTION NO:29

ANSWERED ON:23.11.2012

MULTIPLE LPG CONNECTIONS

Dharmshi Shri Babar Gajanan; Tagore Shri Manicka

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) the steps being taken by the Government to eliminate multiple LPG connections along with the number of families and cities provided with PNG during the last two years and the current year indicating the number of LPG connections surrendered by PNG users, State/UT-wise;

(b) the number of multiple LPG connections cancelled during the ongoing Know Your Customer (KYC) drive and the nature of complaints received from various quarters during the KYC drive and the steps being taken by the Government in this regard; and

(c) the provisions being made for consumers retaining multiple LPG connection in different names living in joint family but using separate kitchens ?

Answer

MINISTER OF PETROLEUM & NATURAL GAS (Dr. M. VEERAPPA MOILY)

(a) to (c) : A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF THE LOK SABHA STARRED QUESTION NO. 29 BY SHRI MANICKA TAGORE & SHRI GAJANAN D. BABAR TO BE ANSWERED ON 23RD NOVEMBER, 2012 REGARDING MULTIPLE LPG CONNECTIONS.

(a) : The Oil Marketing Companies (OMCs) have generated a list of suspected customers who have multiple connections through software analysis. These customers have been asked to submit the Know Your Customer (KYC) form to the distributors to prove their genuineness. Further in order to prevent multiple connections at the time of new connection enrolment, prospective customers are advised to provide their KYC. The name and address being received in such KYC are de-duplicated and then customers who do not appear in suspect list are provided with the new connection at subsidized rate. Repeat advertisements are released in leading dailies across the country informing the customers about "One Household One Connection" to encourage self surrender of multiple connections.

As on 31.10.2012, total number of PNG connections provided across the country is 20,83,886 and total number of LPG connections blocked is 10,84,996 and of these connections 2,41,555 have been surrendered.

The details of the PNG connection in the various States & Cities are given at annexure.

(b) OMCs have blocked 55,41,887 LPG connections during ongoing KYC drive, in an effort to stop diversion of subsidized domestic LPG.

Though there are no established complaints received during KYC drive, certain procedural difficulties are being faced by the customers, which are addressed on priority. However, constant efforts are also being made to communicate various provisions to the public at large, through web site, press release, advertisements etc.

(c) : As far the provisions under LPG (Regulation of Supply & Distribution) Order, 2000, a family consisting of husband, wife, unmarried children and dependent parents living together in a dwelling unit having common kitchen will have a single domestic LPG connection issued in the name of any adult member of the household. However, multiple LPG connections in different name at the same address & same name same address have been allowed by converting them into 14.2 kg connection at Non Domestic Exempted Categories (NDEC) rates at the request of the customer.