

**GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA**

UNSTARRED QUESTION NO:747
ANSWERED ON:27.11.2012
MEDICAL CARE BENEFITS FOR CRPF AND BSF
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Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the Central Reserve Police Force (CRPF) and Border Security Force (BSF) personnel suffer from acute shortage of sleep and are highly dissatisfied as they are deprived of leave and medical care benefits as per a study conducted by the Indian Institute of Management, Ahmedabad; and

(b) if so, the details thereof and the action taken by the Government in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI R.N.P SINGH)

(a) & (b): The personnel of Central Reserve Police Force (CRPF) and Border Security Force (BSF) are being given proper medical care benefits, rest as per their rest and relief policy and leave by implementing a rational and fair leave policy.

A study has also been got conducted by Ministry of Home Affairs through the Indian Institute of Management, Ahmedabad on "Occupational Stress in Central Armed Police Forces (BSF and CRPF)" to further improve their service conditions. The study has identified some of the reasons of occupational stress pertaining to their (i) working conditions (ii) career related matters, and (iii) post retirement issues. The study has also recommended various measures to address these issues.

MHA have taken a number of measures/ steps to boost the morale of the Forces and reduce occupational stress amongst them. The important measures are as under:

- (i) Proper Rest and Relief Policy has been introduced in order to ensure adequate rest and relief to the Force personnel;
- (ii) Provision of better communication facilities at places of deployment, particularly in remote areas so that Force personnel can remain in regular touch with their families and friends;
- (iii) Implementation of rational and fair leave policy;
- (iv) Regular interaction between Commander and Jawans is being ensured to reduce the stress level;
- (v) Stress Management Capsule courses are regularly being conducted for the troops to mitigate their stress level;
- (vi) Regular Yoga has been introduced in the CAPFs by qualified Yoga Instructors;
- (vii) Redressal & Grievances Cells have been set up to sort out the problems of serving personnel;
- (viii) Development of adequate infrastructure on Border Out Posts(BOPs) for providing basic amenities to the troops and improve their living conditions;
- (ix) Introduction of electronic gadgets and construction of roads, fence and flood lights to reduce physical and mental fatigue to the troops and enhance operational efficiency;
- (x) Provision of recreational facilities and introduction of Regimental and Community activities including Sports/Games, etc. at all levels to ensure maximum participation in order to reduce the stress levels;
- (xi) Transparency in distribution of duties is ensured to prevent resentment and discontent amongst personnel;
- (xii) Organizing talks by Doctors and other Specialists with the CAPFs Jawans to address their personnel/psychological concerns etc.
- (xiii) Providing welfare measures like Central Police canteen facility to the troops and their families, scholarships to their wards, etc.
- (xiv) Giving status of ex-CAPF personnel to the retired personnel of CAPF, which is expected to boost the morale of the existing CAPFs personnel and also expected to provide better identity, community recognition and thus higher esteem and pride in the society to the Ex-CAPF personnel.

