

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:195
ANSWERED ON:22.11.2012
FACILITIES FOR DISABLED
Abdulrahman Shri ;Jeyadural Shri S. R.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Tamil Nadu Handicapped Federation Charitable Trust has raised the issues regarding difficulties being faced by persons with disabilities at the Coimbatore railway station;
- (b) if so, the details thereof;
- (c) whether these difficulties are being faced by persons with disabilities at Tuticorin or other railway stations as well;
- (d) if so, the details thereof; and
- (e) the steps taken by the Railways to provide optimum facilities for the physically challenged persons at Coimbatore and Tuticorin railway stations?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

- (a) & (b): No such representation has been received from Tamil Nadu Handicapped Federation Charitable Trust.
 - (c) & (d): No specific problem has been reported at Tuticorin station. Representations with regard to provision of facilities for Persons with Disabilities (PwDs) at railway stations are dealt with in accordance with extant policy and appropriate corrective action taken.
 - (e): Short term facilities like standard ramp for barrier free entry, earmarking at least two parking lots, non-slippery walk-way from parking lot to building, signages of appropriate visibility, at least one drinking water tap suitable for use by differently abled persons, at least one toilet on the ground floor and 'May I help you' Booth, have been planned at all 'A1', 'A' and 'B' category stations. Thereafter, these facilities will be extended to all the categories of stations also.
- Long term facilities viz. Provision of facility for inter-platform transfer and Engraving on edges of platform, are planned after provision of short term facilities.
- All the short term facilities have been provided at Coimbatore and Tuticorin stations. Pathway with ramp at the end of each platform is available for inter platform transfer at both the stations.