GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:329
ANSWERED ON:20.11.2009
COMPUTERIZATION AND NETWORKING IN IT DEPARTMENT
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Will the Minister of FINANCE be pleased to state:

(a) Whether the slow progress of computerization and networking projects, particularly in Income Tax Department has adversely affected the critical areas of tax collection and administration like assessment and refunds;

(b) if so, the details thereof ; and

(c) the steps being taken by the Government to expedite the computerization and networking projects?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF FINANCE (SHRI S.S. PALANIMANICKAM)

(a)&(b) (i) No, Sir. The comprehensive computerisation programme which involves networking all the Income Tax offices across the country and linking them to a common data centre has been completed. The filing of Income Tax and TDS returns through e-mode is being adopted by the taxpayers/deductors of all categories.

(ii) Tax collection from Direct Taxes has increased manifold over the years. Refunds are being issued expeditiously. The processing of returns and issue of refunds in 15 cities is being done through Electronic Clearing System/Paper mode as per the choice of taxpayer. A large percentage of taxpayers have opted voluntarily for e-delivery of taxpayer services.

(c) All the Income Tax Offices are networked and are working under the National Database.