

**GOVERNMENT OF INDIA  
ROAD TRANSPORT AND HIGHWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:3577

ANSWERED ON:03.09.2012

TOLL PLAZAS

Jaiswal Shri Gorakh Prasad ;Singh Shri Ijyaraj

**Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:**

- (a) whether the Government has made any study in regard to toll tax plazas which are heavily crowded;
- (b) if so, the number of such toll tax plazas, State-wise; and
- (c) the steps taken or being taken by the Government to ensure smooth movement of traffic at these toll plazas?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF ROAD TRANSPORT AND HIGHWAYS (SHRI JITIN PRASADA)

(a) to (c) No, Madam, however as and when it is observed that there are long queues on toll plazas, the following steps are taken to ensure free flow of traffic at toll plazas.

- i) Instructing toll operators to minimize clearance time of vehicles at the Plaza.
- ii) Providing additional lanes.
- iii) Channelizing the traffic in proper way.
- iv) Deploying traffic marshals to segregate cash lane traffic from tag only lane traffic.
- v) Implementing Electronic Toll Collection as a long term solution.