

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:4357
ANSWERED ON:06.09.2012
JTBS
Chitthan Shri N.S.V.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government has introduced a scheme which allows the Jansadharan Ticket Booking Sevaks (JTBS) to sell platform tickets in addition to unreserved ticket and renewal of Monthly Season Tickets (MST) from their premises;
- (b) if so, the details thereof;
- (c) the cities and railway stations where this scheme is in existence and the cities where the scheme is proposed to be launched;
- (d) whether any survey has been made to assess the progress of this scheme; and
- (e) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

- (a) & (b): Yes, Madam. With a view to facilitate passengers in getting platform tickets, Jansadharan Ticket Booking Sewaks have been allowed to sell platform tickets also along with selling of unreserved tickets and renewal of Season Tickets already being done by them.
- (c): At present, the JTBS scheme is functioning at around 466 locations in different cities of the country. The list of locations is Appended. Appointment of JTBS on Zonal Railways is a continuous process which is done based on demand pattern.
- (d) & (e): The progress of JTBS scheme is monitored by the Railways. During the year 2011-12, on an average, 2.22 lakhs tickets were sold by JTBS per day which has increased to 3.36 lakhs per day in the Current Financial Year 2012-13 (upto July 2012).