

**GOVERNMENT OF INDIA
EXTERNAL AFFAIRS
LOK SABHA**

UNSTARRED QUESTION NO:3334

ANSWERED ON:31.08.2012

MODE OF ACCEPTANCE OF PASSPORT APPLICATIONS

Adsul Shri Anandrao Vithoba

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) whether the Government has entered into any agreement with the private vendors/service providers regarding the mode of acceptance of passport applications;
- (b) if so, the details thereof;
- (c) whether the private vendors are accepting passport applications as per the said agreement; and
- (d) if so, the details thereof and if not, the reasons therefor along with the corrective steps taken/proposed to be taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRIMATI PRENEET KAUR)

- (a) & (b) Yes. The Government has entered into an Agreement with Tata Consultancy Services, the Service Provider which inter alia envisages acceptance of passport applications in various modes like online, walk-in and through District Passport Cells/Speed Post Centres.
- (c) & (d) The passport applications are being received in the modes prescribed by the Government.