

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:3394
ANSWERED ON:31.08.2012
FAILURE OF SOFTWARE SYSTEM AT IGIA
Singh Alias Pappu Singh Shri Uday

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether in view of frequent failures of the software systems at Indira Gandhi International Airport (IGIA), the Directorate General of Civil Aviation (DGCA) has decided to probe the matter;
- (b) if so, the details of the investigations made by the DGCA in this regard;
- (c) whether in the wake of frequent failures of the systems, the Government intends to fix responsibilities on the firm which provided such software systems at IGIA; and
- (d) if so, the details thereof and if not, the reasons therefore?

Answer

MINISTER OF CIVIL AVIATION (SHRI AJIT SINGH)

- (a): No frequent failure of software system at Indira Gandhi International Airport, New Delhi has been reported.
- (b), (c) & (d): Do not arise.