

**GOVERNMENT OF INDIA  
LABOUR AND EMPLOYMENT  
LOK SABHA**

UNSTARRED QUESTION NO:597  
ANSWERED ON:23.11.2009  
COMPUTERISATION OF ESIC  
Sugavanam Shri E.G.

**Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:**

- (a) whether Employees State Insurance Corporation (ESIC) proposes to computerise their hospitals and dispensaries alongwith their entire operations;
- (b) if so, the details thereof alongwith the estimated cost of the project; and
- (c) the time by which the above proposal is likely to be implemented throughout the country?

**Answer**

MINISTER OF STATE FOR LABOUR AND EMPLOYMENT (SHRI HARISH RAWAT)

(a): Yes, Madam.

(b) & (c): The implementation of IT Roll out plan names as "Project Panchdeep" has been assigned to M/s. WIPRO on 12.02.2009 and formal contract between ESIC and M/s. WIPRO has been signed on 06.03.2009 after following due procedures. It was decided to adopt BOOT (Build, Own, Operate and Transfer) model for implementation of complete ERP Solutions in which overall responsibility of designing, sizing and successful implementation of the Project lies with the vendor i.e. M/s. WIPRO. In this model the ESIC would not be required to invest on hardware/software/Networking/Data centre etc. but the vendor has to invest for completing the Project and payment to Vendor will be released after successful roll out of services at all locations in 20 quarterly instalments of Rs. 59.01 Crore each subject to stringent Service Level Agreement over a period of five years. Thereafter, the entire infrastructure consisting of hardware, software and all related components will stand transferred to the ownership of ESIC in toto. The ESIC personnel trained by the agency, in the meanwhile, would be completely prepared to take over the operations at that point of time, ensuring smooth transition.

The implementation period is 18 months from February, 2009.