

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3187

ANSWERED ON:30.08.2012

IRCTC PORTAL

Bapurao Shri Khatgaonkar Patil Bhaskarrao;Bhoi Shri Sanjay;Gaikwad Shri Eknath Mahadeo;Paranjpe Shri Anand Prakash

Will the Minister of RAILWAYS be pleased to state:

- (a) whether Indian Railway Catering and Tourism Corporation Limited (IRCTC) plans to become full fledged online travel agency;
- (b) if so, the details thereof and the details of services planned/being planned to be offered by IRCTC;
- (c) the quantum of income likely to be increased due to this move;
- (d) the other steps taken by the Railways to boost the profitability of IRCTC; and
- (e) the time by which the said services are likely to be implemented?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) to (c): Indian Railways Catering and Tourism Corporation (IRCTC) is already a full fledged online travel agency which provides wide range of travel and tourism services and products through its websites. This includes complete range of IRCTC tourism packages, hotels, cab rentals, air tickets, Railway tickets etc. The increase in income attributed to this cannot be quantified in advance.

(d)&(e): IRCTC has taken a number of steps on an ongoing basis to develop new business areas such as non railway catering, Central kitchen, Executive lounges, Budget hotels on non railway land etc. to boost its profitability.