

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1066
ANSWERED ON:16.08.2012
PASSENGER RESERVATION COUNTERS
Punia Shri P.L.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways propose to set up passenger reservation counters at all the major Railway Stations;
- (b) if so, the details thereof, zone-wise and location-wise and whether the Railways also propose to set up reservation counter at Fatehpur Railway Station on the lines of Hydergarh Railway Station in Barabanki district;
- (c) if so, the time by which it is likely to set up; and
- (d) if not, the alternate steps being taken by the Railways in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

(a) : Computerised passenger reservation counters are provided as per extant policy at stations where reservation related workload is 100 transactions per day, at District Headquarters, important hill stations / tourist & pilgrimage centers on basis of proposals received from Public / Public representatives and the Zonal Railways.

Additionally, as per budget announcement of 2009-10 each Member of Parliament was also invited to recommend a location for passenger reservation facility.

(b) : Passenger reservation counter facility is available at all major railway stations.

Passenger Reservation system facility already exists at Fatehpur station of Barabanki district.

(c) & (d) : Do not arise.