

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

STARRED QUESTION NO:86
ANSWERED ON:16.08.2012
FACILITIES AT RAILWAY STATIONS
Ramshankar Dr.

Will the Minister of RAILWAYS be pleased to state:

- (a) the salient features of provision of drinking water, hygienic food stuff, civic and sanitation facilities at railway stations;
- (b) whether such facilities are inadequate at various railway stations including Agra Cantt.;
- (c) if so, the steps taken by the Railways in this regard;
- (d) whether steps are being taken to prevent begging at the said railway stations; and
- (e) if so, the details thereof ?

Answer

MINISTER OF RAILWAYS (SHRI MUKUL ROY)

(a) to (e): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF STARRED QUESTION NO. 86 BY PROF. RAM SHANKAR TO BE ANSWERED IN LOK SABHA ON 16.08.2012 REGARDING FACILITIES AT RAILWAY STATIONS.

(a) Arrangements for drinking water have been made at all stations on Indian Railways. Wherever there is shortage of water, supply is augmented through tankers.

The new Catering Policy 2010 has been introduced on 21.7.2010 which has an inclusive approach wherein from the least advantaged passengers to the relatively affluent are provided catering services in a socially responsible manner. The Policy emphasizes on provision of quality and hygienic food at economic price. A uniform tariff and menu has been notified for items like Standard meals, Breakfast, Tea/Coffee and other a-la-carte item sold through catering units at stations. Jan aahar outlets have been set up for sale of Janta Meals and low cost affordable regional cuisines.

With a view to improve the standards of cleanliness, Railways take multi-pronged action by synergising technology, educating users and providing mechanized equipments. Regular inspections are conducted by various officials at the railway stations to monitor availability of these facilities.

(b) & (c) No, Madam. However, provision, improvement and augmentation of facilities at various stations is a continuous process.

(d) & (e) Regular drives are conducted by the ticket checking staff in association with Railway Protection Force and Government Railway Police to prevent the entry of beggars in trains and railway premises. Any beggars, if found, are moved out from the stations and trains.