GOVERNMENT OF INDIA RURAL DEVELOPMENT LOK SABHA

UNSTARRED QUESTION NO:983 ANSWERED ON:16.08.2012 HELPLINE UNDER MGNREGS Jaiswal Shri Gorakh Prasad ;Sinh Dr. Sanjay

Will the Minister of RURAL DEVELOPMENT be pleased to state:

- (a) whether a helpline has been Started for proper monitoring and implementation of Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS);
- (b) if so, whether various irregularities under the Scheme have been detected with the help of this helpline so far;
- (c) if so, the details thereof; and
- (d) the action taken by the Government thereon so far?

Answer

MINISTER OF STATE IN THE MINISTRY OF RURAL DEVELOPMENT (SHRI PRADEEP JAIN 'ADITYA')

(a) to (d): At present, at the national level, there is no helpline for matters related to implementation of Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA). However, all State Governments/UTs were requested to set up helplines at state and district level. These have already been made operational by majority of the State Governments. Appropriate action on complaints/grievances received through the above helplines is taken by the respective State Governments/District authorities.