

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:6551

ANSWERED ON:16.05.2012

PERFORMANCE OF POSTAL DAK DELIVERY

Annayyagari Shri Sai Prathap;Gawali Patil Smt. Bhavana Pundlikrao ;Nagorao Shri Dudhgaonkar Ganeshrao

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the total number of postal distribution zones in the country and the number of villages/ colonies in each postal distribution zone, State-wise;
- (b) whether the performance of the postal dak delivery has not been upto the mark of customers satisfaction and there has been an inordinate delay in delivery of postal articles;
- (c) if so, the details thereof and the reasons therefor;
- (d) whether the location of dak sortmg/segregation centres being at far away places is one of the reasons for the delay in delivery of dak; and
- (e) if so, the action taken by the Government in this regard?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT)

- (a) There are 152255 Postal Distribution Zones in the country and 642171 colonies/villages fall in these zones. State wise details are given in Annexure I.
- (b) No Madam. No instances of inordinate delay in delivery of mail have been noticed.
- (c) Does not arise in view of (b) above.
- (d) No Madam.
- (e) Does not arise in view of (d) above.