

**GOVERNMENT OF INDIA
FINANCE
LOK SABHA**

UNSTARRED QUESTION NO:4864
ANSWERED ON:07.08.2009
FORMS FOR OPENING OF BANK ACCOUNT
Semmalai Shri S.

Will the Minister of FINANCE be pleased to state:

- (a) whether the application forms for opening new bank account in Nationalised Banks are issued in regional languages including Tamil;
- (b) if so, whether the format of application forms is simplified for the layman to fill up easily; and
- (c) if not, the corrective measure taken by the Government in this regard?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF FINANCE (SHRI NAMO NARAIN MEENA)

(a) to (c) Reserve Bank of India (RBI) vide their circular dated December 28, 2005 have advised the banks to make available all printed material used by retail customers including account opening forms, pay-in-slips, passbooks etc. in trilingual form i.e. English, Hindi and the concerned Regional Language.

In addition, Banks have front office staff who help customers in filling the forms.