

**GOVERNMENT OF INDIA
FINANCE
LOK SABHA**

UNSTARRED QUESTION NO:4826
ANSWERED ON:07.08.2009
LOAN TO FISHERMEN
Satpathy Shri Tathagata

Will the Minister of FINANCE be pleased to state:

- (a) whether the Government has received any complaints against Public Sector Banks (PSBs) for not sanctioning loan to fishermen;
- (b) if so, the details thereof and the reasons therefor;and
- (c) the action taken by the Government in this regard?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF FINANCE (SHRI NAMO NARAIN MEENA)

(a) to (c): No specific report has been received by the Government from fishermen about refusal of any kind of loans to them. The nationalised banks have a robust internal grievance redressal mechanism designed to address all customer complaints including those relating to availing of loans by the fishermen, etc. Various instructions have been issued to banks from time to time in this regard.