

**GOVERNMENT OF INDIA  
PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS  
LOK SABHA**

UNSTARRED QUESTION NO:6581  
ANSWERED ON:16.05.2012  
STUDY ON EFFICIENCY OF RTI  
M.Thambidurai Dr.

**Will the Minister of PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS be pleased to state:**

- (a) whether the Government has conducted any study on the efficiency of the RTI Act;
- (b) if so, the details thereof;
- (c) whether there are any complaints regarding rejection of RTI requests;
- (d) if so, the details thereof, including the number of such cases; and
- (e) the action taken by the Government in this regard?

**Answer**

Minister of State in the Ministry of Personnel, Public Grievances and Pensions and Minister of State in the Prime Minister's Office

(SHRI V. NARAYANASAMY) (a): No, Madam.

(b): Does not arise.

(c) & (d): The information Commission may receive and inquire into a complaint from any person-

(i) who has been unable to submit a request to a Public Information Officer either by reason that no such officer has been appointed under this Act, or because the Assistant Public Information Officer has refused to accept his or her application for information or appeal under this Act for forwarding the same to the Public Information Officer or senior officer specified in sub-section (1) of section 19 or the Information Commission;

(ii) who has been refused access to any information requested under the Act;

(iii) who has not been given a response to a request for information or access to information within the time limit specified under the Act;

(iv) who has been required to pay an amount of fee which he or she considers unreasonable;

(v) who believes that he or she has been given incomplete, misleading or false information under the Act; and

(vi) in respect of any other matter relating to requesting or obtaining access to records under the Act.

The Commission does not separately maintain a record of complaints before it.

(e): Appeal and Penalty provisions available in the RTI Act take care of RTI requests rejected malafidely.