

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:5671
ANSWERED ON:10.05.2012
COMPUTERISED RESERVATION CENTRES
Das Shri Ram Sundar;Karwariya Shri Kapil Muni

Will the Minister of RAILWAYS be pleased to state:

- (a) the present status of computerised railway reservation centres in the Indian Railways, zone-wise;
- (b) the zone-wise details of those railway stations/places where the Railways propose to open computerised reservation counters during the current year; and
- (c) the roadmap chalked out by the Railways regarding expansion of computerised reservation network in the country?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

(a) to (c) : A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO.5671 BY SHRI KAPIL MUNI KARWARIA & SHRI RAM SUNDAR DAS TO BE ANSWERED IN LOK SABHA ON 10.05. 2012 REGARDING COMPUTERISED RESERVATION CENTRES.

(a) : The PRS (Passenger Reservation System) facility is available at 2926 locations. Zone-wise details of number of Passenger Reservation System (PRS) commissioned over Indian Railways, are as under:

Sl. No.	Railway	Total
1	Central Railway	187
2	Eastern Railway	179
3	East Central Railway	170
4	East Coast Railway	92
5	Northern Railway	356
6	North Western Railway	161
7	North Eastern Railway	161
8	North Central Railway	111
9	Northeast Frontier Railway	204
10	Southern Railway	284
11	South Western Railway	138
12	South Eastern Railway	131
13	South East Central Railway	98
14	South Central Railway	326
15	West Central Railway	93
16	Western Railway	222
17	Konkan Railway Corporation Limited	13
	Total	2926

(b) : Computerised reservation centres are provided as per policy at stations where reservation related workload is atleast 100 transactions per day or at District Headquarters, important hill stations/tourist & pilgrimages centres/post offices on the basis of proposals received from Public/Public representatives and the Zonal Railways.

(c) : Further expansion is planned as per policy stated above.