

**GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA**

UNSTARRED QUESTION NO:4472
ANSWERED ON:04.08.2009
CONSUMER INFORMATION CENTRES
Kodikunnil Shri Suresh

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

- (a) whether the Government has set up Consumer Information Centres;
- (b) if so, the details and the salient features thereof;
- (c) the amount allocated by the Union Government for setting up of the said Centres during each of the last three years and the current year; and
- (d) the steps being taken by the Government to set up more such centres during the current year?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF AGRICULTURE AND THE MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION (PROF. K. V. THOMAS)

(a): Yes, 103 District Consumer Information Centres(DCIC) have been set up in 24 States/Uts during 2000 to 2004.The list of DCICs set up at Annexure `A`

(b): The main functions of DCIC are to disseminate information on consumer protection not only to direct users but to all local bodies and institutions, act as watchdogs for consumer, facilitate filing of complaints, liaise with the District Weights and Measures authorities and to raise consumer awareness. The Scheme for setting up DCIC was launched in the year 2000.

(c): The information is as under:

| Year | Grant released |
|------|----------------|
|------|----------------|

| | |
|---------|--------------|
| 2006-07 | Rs 53,00,000 |
|---------|--------------|

| | |
|---------|--------------|
| 2007-08 | Rs 12,08,900 |
|---------|--------------|

| | |
|---------|-----|
| 2008-09 | Nil |
|---------|-----|

| | |
|------------------------------------|-------------|
| 2009-10 (01-04-2009 to 31-07-2009) | Rs 4,98,000 |
|------------------------------------|-------------|

(d): On the basis of evaluation of this scheme in 2004, the Scheme has been closed, there is no proposal to set up such centres in the current year.