

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:4271  
ANSWERED ON:02.05.2012  
COMPLIMENTARY PASSES BY AI AND PRIVATE AIRLINES  
Bais Shri Ramesh;Mohan Shri P. C.

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) whether large scale complimentary passes are given by Air India annually;
- (b) if so, the details of the said passes given by Air India during the last three years, year-wise;
- (c) the details of the loss suffered by the Air India on account of the issuance of complimentary passes;
- (d) whether the Government proposes to end this practice; and
- (e) if so, the details thereof?

**Answer**

MINISTER OF CIVIL AVIATION ( SHRI AJIT SINGH )

(a), (b), (c), (d) and (e): Complimentary tickets are normally issued by the Airlines in their commercial interests, to tour promoters, travel writers, media personnel, important commercial contacts and promotional schemes / events etc. to encourage & promote travel on the national carriers. This is practise adopted by all airlines worldwide i n line with corporate policy and on the basis of anticipated advantage and benefit to airline. These passages do not have revenue implications and airlines do not incur losses as these ticket holders are generally accommodated only after accommodating the revenue paying passengers.

During the last three years viz. 2009-2010, 2010-11 and 2011-12, Air India has issued 258, 449 and 93 complimentary tickets.