

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:4465

ANSWERED ON:03.05.2012

BILLING MACHINES AT RAILWAY STATIONS

Naik Dr. Sanjeev Ganesh;Patil Shri Sanjay Dina ;Sule Supriya

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether new Catering Policy 2010 lays emphasis on the computerized billing in the Refreshment Rooms/Restaurants/Snack Bars being run by the Railways at various Railway Stations and other places;
- (b) the details of the railway stations where the computerized billing machines are proposed to be installed in the country, Zone-wise;
- (c) whether such machines are also proposed to be installed at Mumbai and other major railway stations in Maharashtra;
- (d) if so, the details thereof; and
- (e) the total cost involved in the purchase and installation of such machines?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) to (d): Yes, Madam. As per instructions, electronic billing machines are to be installed on catering units over Indian Railways including Mumbai and other stations of Maharashtra. At the time of renewal of contract and for new contracts awarded at A1, A & C categories of railway stations, it would gradually be made compulsory.

(e): The cost involved in installation of one computerized billing machine is varying from company to company and type of machine, hence, total cost will depend on the type and total number of machines installed.