

**GOVERNMENT OF INDIA
LABOUR AND EMPLOYMENT
LOK SABHA**

STARRED QUESTION NO:343
ANSWERED ON:30.04.2012
ICT IN EPFO
Naik Dr. Sanjeev Ganesh

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) whether the Employees' Provident Fund Organisation (EPFO) has introduced Information and Communication Technology in their operations;
- (b) if so, the details thereof;
- (c) whether EPFO proposes to introduce Short Message Service (SMS) facility for EPF subscribers in the country;
- (d) if so, the details thereof alongwith the modalities worked out in this regard; and
- (e) the benefits likely to be accrued to the subscribers?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF LABOUR AND EMPLOYMENT (SHRI MALLIKARJUN KHARGE)

(a) to (e): A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF THE LOK SABHA STARRED QUESTION NO. 343 TO BE ANSWERED ON 30.04.2012 REGARDING ICT IN EPFO BY DR. SANJEEV GANESH NAIK

(a) & (b): The Employees' Provident Fund Organisation (EPFO) has computerized its various processes in 119 out of its 120 offices. The claims and annual accounts of the members are processed in the new computerized system.

(c) to (e): Short Message Services (SMS) is already available to the Employees' Provident Fund subscribers for providing following information:-

Confirmation of Receipt of claim from members

Intimation regarding Settlement of claims and credit of amount in his/her bank account.

Intimation regarding return/rejection of claims.

Intimation regarding amount balance in Members accounts