

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:3486  
ANSWERED ON:26.04.2012  
DELAY OF TRAINS  
Shankar Alias Kushal Tiwari Shri Bhisma

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether there is any provision of compensation to passengers in case of trains running late;
- (b) if so, the details thereof;
- (c) whether the Railways propose to formulate a concrete action plan to run train on their scheduled time; and
- (d) if so, the details thereof?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a): No, Madam.

(b): Does not arise.

(c) & (d): Indian Railways makes all efforts to run trains on time. However, trains do run late sometimes due to various reasons like miscreant activities, alarm chain pulling, natural calamities such as cyclonic storms or damage to track due to breaches, law and order problems, bad weather, cattle run over and electricity grid failure, equipment failure etc.

To ensure running of trains right time, following steps has been taken by Indian Railways:-

- # Intensive, round the clock monitoring of trains is done at all three levels viz. Divisional, Zonal Head Quarters and Railway Board.
- # Launching of punctuality drives from time to time.
- # Running of trains at maximum permissible speed except during adverse weather conditions like fog, for safety considerations.
- # Improvement in standard of maintenance of assets to reduce equipment failures.
- # Counselling and motivating staff to ensure punctual running.
- # Liasion with State Government to tackle the Law and Order problems and miscreant activities.
- # Up-gradation of technology of track, rolling stock and signalling.