

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3391

ANSWERED ON:25.04.2012

TELEPHONE EXCHANGES

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Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether existing capacity of several telephone exchanges is inadequate and some of them are not functioning properly in the country;
- (b) if so, the State-wise details thereof alongwith the complaints received in this regard and the reasons therefor;
- (c) whether the Government proposes to upgrade and expand the capacity of such telephone exchanges;
- (d) if so, the details thereof, State-wise including Maharashtra; and
- (e) the time by which the capacity is likely to be expanded of said telephone exchanges?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI MILIND DEORA)

(a) to (e) The wireline telephone exchanges of Bharat Sanchar Nigam Limited (BSNL) are having adequate capacity and are functioning properly in the country including Maharashtra Telecom Circle. Further, the exchanges have been progressively upgraded to the latest technology in order to provide new features to the consumers.