

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:3277  
ANSWERED ON:25.04.2012  
CLOSING OF RURAL TELEPHONE OFFICES  
Jakhar Shri Badri Ram

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether BSNL has closed or shifted large number of its rural offices from many districts where the telephone connections are beyond capacity;
- (b) if so, the details of the rural offices closed, shifted and merged by BSNL during the last three years and the current year, State-wise and location-wise including Rajasthan;
- (c) the reasons for closing and shifted of these offices; and
- (d) the steps taken by the Government to mitigate inconvenience to subscribers of these areas?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY ( SHRI MILIND DEORA)

(a) to (d) In case of those BSNL rural telephone exchanges where subscribers were less, the connections were shifted to Wireless in Local Loop (WLL) and then the telephone exchanges were closed due to techno-commercial reasons. To mitigate the inconvenience caused due to closure of telephone exchanges, the willing subscribers were shifted to WLL.