

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

STARRED QUESTION NO:211
ANSWERED ON:28.03.2012
IMPROVEMENT IN TELECOM SERVICES
Mahajan Smt. Sumitra;Singh Rajkumari Ratna

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the telephone and mobile services being provided by the Bharat Sanchar Nigam Limited (BSNL) and the Mahanagar Telephone Nigam Limited (MTNL) have not been preferred to by a majority of the users in comparison to those provided by the private companies;
- (b) if so. the reaction of the Government thereto and the reasons therefor, State-wise;
- (c) whether the Government has received any proposals from the States including Madhya Pradesh for improving the telecom services; and
- (d) if so, the action taken by the Government in this regard?

Answer

THE MINISTER OF HUMAN RESOURCE DEVELOPMENT AND COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI KAPIL SIBAL)

(a) to (d) A Statement is laid on the Table of the House.

STATEMENT TO BE LAID ON THE TABLE OF THE LOK SABHA IN RESPECT OF PARTS (a) TO (d) OF LOK SABHA STARRED QUESTION NO. 211 FOR 28 MARCH, 2012 REGARDING 'IMPROVEMENT IN TELECOM SERVICES'

(a) & (b) Private Telecom Service Providers were issued licenses for providing Cellular Mobile Telephone Service (CMTS) in 1994 whereas Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) were issued licenses for provision of CMTS in 2000 and 1997 respectively as third operator in various pails of the country.

The combined market share of BSNL and MTNL, as on 31.01.2012 in the wireline segment is 80.91% and in the wireless segment is 11.44%. The market share of wireline, wireless and broadband connections of major telecom service providers including BSNL and MTNL is as follows:

Sl.No Name of Company % age Share (as on 31.01.2012)

	Wireline	Wireless	Broadband
1 BSNL	70.24	10.80	64.60
2 MTNL	10.67	0.64	7.60
Total of BSNL & MTNL	80.91	11.44	72.20
3 Bharti Airtel	10.06	19.58	10.10
4 Reliance Telecom Ltd.	3.92	16.71	
5 Vodafone	16.44		
6 Idea Mobile Commn.		11.97	
7 Tata Teleservices Ltd.	4.35	9.26	
8 Aircel	6.91		
Others	0.76	7.69	17.70
Total Private	19.09	88.56	27.80

(c) & (d) Department of Telecommunications (DoT) has not received proposals from the States including Madhya Pradesh for improving the telecom services.